eTICKET

Need help with your trip?

Boarding Point Ph. No.: 07314065094/ 4037611/ 07442423097

Samreen Travels-Customer Care:

Write to us here

Indore → Kota(Rajasthan) Monday, February 25, 2019

Ticket no: TN3U96063524
PNR no: 161967331-4163396

Samreen Travels A/C Seater/Sleeper (2+1)	**21:45** Reporting time	**22:00** Departure time	**1** Number of Passengers
Boarding point details	**Multani Sona Travels ,3 chhoti gwaltoli,Haji Lodge, indore** Location	**chhoti gwaltoli** Landmark	**Multani Sona Travels ,3 chhoti gwaltoli,Haji Lodge, indore** Address
			Book Hotels in Kota(Rajasthan)
Travel insurance details	**ICICI Lombard Travel Insurance Policy Rs.15/-** Insurance provider		

Passenger Details (Age, Gender)	Seat Number
Subham Kumar Jain (23, MALE)	Q

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare :
Rs. 435.0
(Rs. 20.0 inclusive of GST and service charge, if any)

Get upto 80% off on hotels in Kota(Rajasthan)

Use code TN3U96063524. Lowest Price Guaranteed!

Hotel Confirm Inn
~~Rs.990~~
go 3.8/5 ratings
Rs.594
PER NIGHT

Hotel Radhika - ARN Group of Hotels
~~Rs.700~~
go 3.7/5 ratings
Rs.469
PER NIGHT

Hotel Vandana Palace
~~Rs.950~~
go 3.6/5 ratings
Rs.741
PER NIGHT

Hotel Kishan Kunj
~~Rs.1860~~
go 4.1/5 ratings
Rs.1323
PER NIGHT

w All Hotels

Terms and Conditions

1. redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they
3. Passengers are required to furnish the following at the time of boarding the bus:
(1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
(2) A valid identity proof

are comfortable with.

redBus responsibilities include:

(1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
(2) Providing refund and support in the event of cancellation
(3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

(1) The bus operator's bus not departing / reaching on time.
(2) The bus operator's employees being rude.
(3) The bus operator's bus seats etc not being up to the customer's expectation.
(4) The bus operator canceling the trip due to unavoidable reasons.
(5) The baggage of the customer getting lost / stolen / damaged.
(6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
(7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
(8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket. Failing to do so, they may not be allowed to board the bus.

4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.

5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.

6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in

7. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.

8. Please note the following regarding the luggage policy for your journey:
(1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
(2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
(3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.

9. Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
After **09:30 AM** on 25th Feb	Rs. 435.0
Between **09:30 PM** on 24th Feb-**09:30 AM** on 25th Feb	Rs. 217.5
Till **09:30 PM** on 24th Feb	Rs. 87.0

10. Cancellation of this ticket is **NOT** allowed after bus departure time.

Whom should i call?

For boarding point related
07314065094/ 4037611/ 07442423097

For time related
07314065094/ 4037611/ 07442423097

Samreen Travels Customer Care:

For cancellation and refunds related
Click on this link for hassle free online cancellation

For all queries
Call 08039412345 or write to us here